



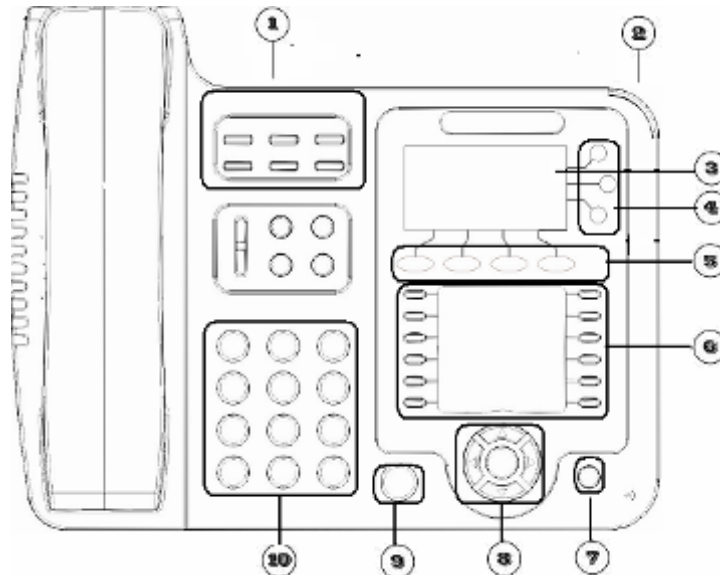
# IP Phone SC-2030-HPE with 3 SIP accounts, HD Voice, PoE, Expansion module support, Headset Jack (RJ-11)

(Head set is optional)



## 1. SC-2032-HPE Appearance:

### (1) Product Appearance



1. Function Key Area (Simple, convenient, fast)
2. Incoming call Indicator light
3. Caller display (Support Chinese/English display, Caller info, Phone status, etc)
4. Software keypad (Operation screen shortcut, user-defined keyboard shortcuts)
5. Line Keypad (Line Status, Line Switch, Speed Dial, Call Queuing)
6. Programmable Keypad (BLF, BLA, Speed Dial)
7. Delete key
8. keypad (arrow keys, shortcut keys, confirm key)
9. Hands-free key
10. Dial keypad (Figures, Chinese alphabet, English alphabet)

- ✧ (1) Function keys include: headset key, closed-tone key, message key, menu key, conference key, transfer key, redial key, maintaining key.
- ✧ (2) Navigation key areas: up keys, down key, left key, right key, confirm key. Up key "high-speed call list" shortcut , down keys "missed calls list" shortcut , left key "have received call list" shortcut .
- ✧ (3) Programmable keypad: 12 programmable keys. Support BLF, high-speed dial and other functions.

## 2. **SC-2032-HPE Features:**

### **Support Chinese/ English display**

128\*64 Pixel graphic screen support Chinese display, include Chinese phonebook and interface setting, it is easy to use for Chinese.

### **Clear voice**

Through the unique voice processing technology SC-2030PE enables voice calls for more clarity and realistic, and communication more fluent.

### **Advanced Call Process**

Support 3 lines bicolor indicator light circuit, managing 3 lines at the same time, carrying out call queuing and circuit switch, it's also convenient for teleconference and call transfer, meet the communication requirement at the busy time.

### **Support 12 Programmable Keys**

Programmable keys can be defined as speed call key or other functional key to the appointed contact for improving the operating efficiency, 12 pieces Programmable Keys support the indicator light in busy line.

### **Enterprise Address Book Application**

Support business contacts

Private phone book applications, to help with flowers quickly find the call number

### **Support HTTP/TFTP/FTP Auto-provision/TR069 upgrade software**

### **PoE Support and AC power adapter**

## 3. **Technical Features:**

<b>Screen</b>	Grayscale LCD with background light
	128*64 pixel
<b>Language</b>	Support Multi-Language
<b>Line</b>	3 SIP
<b>Function Keys</b>	4 Soft keys 2 Line keys 6 Navigation keys (Arrow button, OK button, C button) Volume adjust , Hands-free, Mute, Headset, Message Menu, Directory, Service, Hold, Redial, Conference, Transfer
<b>VoIP Protocol</b>	SIP 2.0
<b>Network Protocol</b>	HTTP, BOOTP, FTP, TFTP, IEEE 802.1Q, *IEEE 802.1X
<b>Codec</b>	G.723.1, G.729 A/B, G.711 A/U, G.722
<b>QoS</b>	TOS, Jiffer Buffer, VAD, CNG, G.168 (32ms)
<b>Network</b>	2xRJ45 10/100M Ethernet Interfaces (LAN/PC) IP Assignment: static IP, DHCP, PPPoE DNS Client, VPN(L2TP), VLAN/QoS

<b>Voice</b>	HD Voice: HD Codec/Handset/Speaker(Full-duplex) Handle, Headset and Hands-free mode available Support <u>call centre headsets</u> and PC headsets Separated 9 Level Volume Adjustment
<b>Call Processing</b>	Line Status Indicator Multi Account Always Forward, Busy Forward, No-answer Forward Hotline line (Immediately/Delay) Call Waiting, Call Queuing, Line Switching Call Forward, Call Transfer, Call Holding, Call Pickup, *Callback One Key Dial, Redial Phone directly speed dial, Call record direct dial 3-way conference, SMS DnD, *Blacklist Voice mail, Voice Prompt, Voice Message BLF, BLA, Speed dial
<b>Application</b>	Public phone directory Private phone directory XML Phonebook Wall Mounted, Adjustable bracket
<b>Security</b>	Login the LCD by password Login the website by password Signaling encryption Media encryption
<b>Management</b>	Upgrade: HTTP/TFTP/FTP Auto-provision/ TR069 Configurations: Phone/Web/Auto-provision/ TR069 Debug: Telnet/Phone/Web
<b>Power Supply</b>	Power adapter:AC100~240V input and DC 12V/1A output PoE (IEEE 802.af)
<b>Specification</b>	Storage Temperature: 0℃ ~ 60℃ Operating Humidity: 10%~90% Size: 287mm*214mm*90mm Net weigh: 1.36kg
<b>Package Features</b>	Qty/CTN:10 PCS N.W/CTN: 13.6kg G.W/CTN: 14.1kg Measurement: 0.081CBM Carton Measurement: 470mm*450mm*290mm
<b>Certifications</b>	CE, FCC, RoHS

*SunComm* **Technology Co., Ltd.**

7F, No. 53, Jian Kang Rd. Chung Ho District, New Taipei City, Taiwan 23586

Tel: 886-2-32341496 Fax: 886-2-32341393

E-mail: [sales2@suncomm.com.tw](mailto:sales2@suncomm.com.tw)

Website: [www.suncommtech.com](http://www.suncommtech.com)

[www.suncomm.com.tw](http://www.suncomm.com.tw)